

# FALL 2018



## PARKING TICKET SYSTEM:

- Seneca College no longer offers validated parking. All individuals parking on campus will be required to pay for parking. A discounted Parking Ticket Package will be available to all Community Recreation participants for the Summer Semester.
- The special rate for the Community Recreation families will be \$1.25 (per ticket). Each single-use parking ticket is valid for the duration of the day/evening it is purchased for (Sat/Sun 8:00am – 6:00pm, Mon-Fri, 4:30pm – 9:30pm). The regular evening and weekend parking rate is \$4.50 (per ticket).
- **Seneca College will continue to offer the 20 minute free drop off and pick up option.**
- Refunds are NOT available for parking tickets. This includes: lost, stolen, forgotten and unused tickets.
- If you do not have a pre-paid parking ticket and your stay is longer than 20 minutes, you will have to pay the regular parking rate applicable.

## PRE-PAID, COMMUNITY RECREATION PARKING TICKET PACKAGE:

(Based on the discounted rate of \$1.25 per ticket)

13 week program = \$16.25

14 week program = \$17.25

## HOW TO PURCHASE PARKING:

You will be able to purchase your Parking Ticket Package online at the time of registration. The Parking Ticket Package is based on the number of sessions in your child's program. You can pick up your Parking Tickets at your child's first class.

## HOW DOES THE NEW TICKET SYSTEM WORK?

- Take a ticket upon entering the gates. Park in lots 5 (closest to the Sports Centre), 4 or 6.
- After your class, put the original parking ticket you received upon entry into the parking lot into the ticket machine at the exit gate.
- Use your pre-purchased parking as a follow up ticket in the machine, and the gates will open.

## FREQUENTLY ASKED QUESTIONS:

- 1) **I will be here longer than 2 hours. How much will I have to pay?**  
There are no additional fees. Your pre-paid parking tickets are valid for the duration of the evening/day you are registered for. Monday – Friday 4:30pm – 9:30pm, Saturday and Sunday – 8:00am – 6:00pm.
- 2) **I have multiple kids registered in back to back classes. Should I purchase a parking ticket package for each child, and put in multiple tickets at the exit gate?**  
If your children are registered on the same day, only 1 parking package needs to be purchased per family. You cannot put more than one ticket in at the exit gate. If you are coming on different days, or if you leave and will be coming back later on the same day, you can purchase additional tickets.
- 3) **I have lost my ticket. How can I get a new one today?**  
We do not provide replacement tickets for lost, stolen or forgotten tickets. You will have to pay the regular rate of \$4.50 per day.
- 4) **My husband usually drives to class, but today Grandma is driving and doesn't have a parking ticket. Can she ask the instructor for a parking ticket?**  
You are responsible for ensuring anyone who might drive your child has a parking ticket. We will not provide extra tickets.
- 5) **I don't drive, and we take the bus to class. Do I still need to buy parking tickets?**  
At the time of registration you can click "No Parking Package" and not purchase any parking tickets as you will not need them.
- 6) **My child was sick and missed 4 classes. Can I get a refund for 4 parking tickets?**  
We do not offer refunds for parking tickets.
- 7) **My parking tickets got wet and are now damaged. Can I get them replaced?**  
No, we will not replace damaged tickets. Please keep them in a safe place.
- 8) **The parking gates were up when I got there. What do I do?**  
Park as regular and no parking ticket will be required that day. You will not get a refund for an unused ticket.
- 9) **Parking Lot 5 says FULL, but I can see a lot of empty spots.**  
This means the machine has run out of tickets, please park in lot 4 or 6 instead.
- 10) **I have lost the ticket I got upon entering the lot. What do I do?**  
Press the help button upon exiting and speak to someone who will advise you.

For more information on parking please visit [www.senecarec.com](http://www.senecarec.com) or contact [community.recreation@senecacollege.ca](mailto:community.recreation@senecacollege.ca) or 416-491-5050, ext 55042.